Greetings!

Firstly, we want to thank the community for the well wishes and much appreciated patience while we navigate through this hectic situation.

Upon filling requests and returns on Monday, November 27, morning staff came across some evidence of a possible bedbug issue on a couple of our materials! Given that bedbugs are a public health concern we immediately closed the building to the public until the building can be fully inspected by a pest control company. Although HLPL believes this is an isolated incident we want to get the 100% guarantee from pest sniffing canines before opening back up for public use.

Unfortunately, bedbug situations seem to be on the rise and the pest sniffing canines could not be scheduled until the end of next week. The building will most likely be closed to the public until the middle of December.

Notices on late materials will be waived at this time and we will not be receiving materials from other libraries. If you are finished with any materials you have borrowed, our outdoor drop box is available and your materials will be checked in. We cannot process requests at this time, but once we are able to, your holds will be fulfilled. Our phones are set to go to voicemail, and we do check voicemail and emails periodically throughout the working day. The parking lot WIFI is available 24/7 and all of our online resources are available for use. If you are new to utilizing these services, leave us a voicemail and we will walk you through the process!

Bedbugs in libraries are not an uncommon issue, so many libraries have concrete protocols for dealing with such pests. We have purchased the recommended equipment and will have all returned materials run through the “zapperbug” from this day forward. Rest assured, we are doing everything possible to keep our community from spreading these pests. This new process may add a day or two to the ILL borrowing experience, but we feel that it is necessary.

Thank you again for all the love and support, we are grateful to have such a supportive community and can’t wait to see you all in our doors soon!